

TICKET REGULATION - WINTER 2016/2017

The purchase and subsequent possession of the ticket implies knowledge and acceptance of these Ticket Regulation exposed at the box office and published on the website www.skipasslivigno.com.

1. The day of season start and season end are fixed by the Association on the basis of climatic conditions, the state of the slopes, the snow condition and the technical requirements of the lifts.

Any type of skipass will become invalid at the end of the winter season during which it was issued.

2. The operating hours of the lifts are established by the Company and disclosed to the public through advertisements placed at the starting stations of the lifts. The schedule may change even in the course of the day, for technical, service, security or force majeure, without this constitute grounds for any compensation to the holder of the ticket.

3. All tickets issued are valid in the open days and at the times determined in accordance with paragraph 2 above) and are subject to the "Disposizioni per i viaggiatori" established by each Company.

The seasonal tickets Lombardy, Alta Valtellina and Livigno are valid from opening day of the ski season until the day of closing determined by the Association.

4. The Ticket Regulation refers to the rates displayed to the public that should be considered as an integral part of this Regulation.

5. The skipass is the only document which establishes the conclusion of the contract between the company and transported, which, in case of failure to produce the skipass at the request of staff, is required to pay the fee due to the route traveled.

The purchase of the ticket gives only entitled to use the facilities corresponding to segments specified, on the day or days of validity laid down and in accordance with the influx of travelers at the starting stations of the lifts.

The customer must verify at the time of purchase that the ticket corresponds to their request. It is not possible to change or extend the life of the cards already in use.

For some skipass, starting from 6 days, you can buy the extension of a day of validity at a reduced price.

6. To get some kind of skipass (seniors, juniors, children, reduced rates, etc..) You need to provide identification data on production of a valid travel documents (not replaceable by self-certification), and, where required, to allow the photo shooting of open face that makes it easily recognizable identity of the person entitled to the skipass.

At the time of purchase and prior to the issuance of the skipass, the transported must report entitled to any reductions by presenting the documents proving unequivocally the existence of the requirements to enjoy the same benefits.

It 'also required the presence of the beneficiary of ticket at reduced price at the time of purchase. The above documents may be requested by the lift staff or by inspectors of the Association.

7. After the first use, the skipass cannot be replaced and / or refunded. There is the possibility of partial refund of the ticket only in case of skiing accident demonstrated by a First Aid certificate stating the impossibility to ski. The skipass is refunded, with effect from the day following the day of delivery, according to a table drawn up by the Association. The calculation for the season passes is performed by deducting a week for the first week the 30% and subsequent so on.

The skipasses of accompanying persons and / or family members of the injured are not refundable.

In all other cases, including personal reasons and/or diseases, are not granted any kind of refund.

8. For the release of the keycard in which is embedded the title of transportation (skipass), transported, is required to pay an additional amount for deposit, quantified as Euro 5.00 which will be refunded after return of the keycard at the offices of the Association or any box office at lifts before the end of the winter season in which the order was issued and under the same conditions of integrity and operation in which the transported has received it.

After this deadline, the keycard becomes property of the customer and may be used for future seasons, and without prejudice to any possible technological adjustments to the ticketing system or requirements necessary for renewal that could make it unuseable.

9. The keycard or any other type of media (card, ID card) must be presented as required by the inspection staff (whether they are members of the State Police, Carabinieri, employees of the Company, employees of the Association Ski Pass or lifts managers) which must be able to verify the validity and the regular membership to the person using it.

During ticket control may be required the same documents produced on the issue of any skipass at a reduced rate, possessing the necessary requirements.

10. The skipass is a personal document: the loan, the temporary transfer of the card or any type of improper use or misuse of the card itself, should, as the first allegation, temporary blockage that may be revoked upon payment of a penalty in relation to the seriousness of the violation from € 50,00 to € 400,00; in case of repeated violation the skipass will be blocked and Association will claim for damages and possible protection in criminal proceedings, pursuant to the regulations in force matter and the DPR 11/07/1980, no. 753, as applicable.

11. Points tickets can be used by more people and points unused are refundable.

12. Skipasses, with the exception of seasonal, 10 days non-consecutive and point tickets, are intended as consecutive days.

13. Multi-day passes up to 14 consecutive days with validity periods covering two seasons with different rates are charged according the rates for the period in which falls the greatest number of days o, in case of the same number of days, the higher season rate. Multi-day passes from 15 consecutive days with validity periods covering two or more seasons with different rates are charged with a price calculated by applying the daily average values for each period

14. In case of loss or if the transported renders useless the lift pass, the Association was held, if the customer provides data suitable to uniquely identify the skipass (number of the keycard, number of the ticket, full name of the owner, day and time of the issue) to cancel the old ticket and issue a new one who will have to pay back the same amount of € 5.00 per security deposit and additional amount of € 20,00 for the service cost (€ 30,00 for the Lombardy Skipass tickets).

15. Rates are normally applied throughout the season. The Association reserves the right to adjust the rates and rules during the season if the changes occur to the tax burden, or other factors of importance.

16. Special rates and discounts:

The documents that allow you to get discounted rates are strictly personal, it follows that the purchase of the ticket must be carried out exclusively by the owner with proof of identity.

16.1. Skipass Baby (from 3 days and seasonal): Children born after 01/01/2009 receive a free skipass personal and strictly non-transferable, for the same duration as the skipass paid at full price by an accompanying adult.

For children born in 2009 and later pay the JUNIOR rate for half day, one or two day tickets as there is no fee for this type baby.

For unaccompanied children or who cannot take advantage of free ski pass for combination

with an adult skipass, will apply junior rates.

The offer is not combinable with the group discount, the family package, senior rate or other reductions.

16.2. Children born after 01/01/2001 and Senior born in 1952

16.3. Disabled who have a certificate of disability greater than 50% are entitled to the "Junior" rate

16.4. Family Package (excluding the Christmas period from 24.12.16 to 08.01.17): A family composed of 2 adults (mother and father) and 2 or more children (born between 2001 and 2008), receives a discount of 10% on skipasses for a minimum of 6 day skipasses on presentation of documents proving family status. The offer can not be combined with other discounts.

16.5. Organized groups (excluding the Christmas period from 24.12.16 to 08.01.17): presenting list of names, including the date of birth for juniors and seniors (any "Baby" can receive the free skipass only if the accompanying person will pay the normal rate and not the group rate), will be entitled:

- From a minimum of 20 and up to 50 people: 5% discount on the total of the cards purchased

- More than 50 paying persons: 5% discount on the total of the cards purchased and a free skipass for the same duration as those purchased by the group.

The withdrawal of the tickets and the total payment of the amount must be paid exclusively by the group leader, meaning that expressly excludes any partial withdrawal from the individual components.

17. The company reserve the right to decide the opening and closing of lifts and slopes at its sole discretion without this affect the price of the ticket. Is not assured the opening of all the lifts and of all ski slopes. The lifts and runs are open to the public as to the exercise program prepared by the Association. In case of force majeure (electromechanical failures, adverse weather conditions, etc.), or to hold events, contests or competitions workouts, one or more lifts, as well as tracks, will be closed to the public without this constitute grounds for any compensation to the owner of the ticket.

18. According to the law of 24 December 2003. 363 article 8, the ski slopes users under the age of 14 are required to wear suitable protective helmet.

19. For the use of the ski runs by skiers, please refer to the Regional Law No 8 October 2002. 26, at the Regional Regulation 22 of 6 December 2003 and to the Contract for the use of ski areas in the Region of Lombardy, which are displayed at the ticket offices, bearing in mind that in any case the skier skis at his own risk and must adjust the pace to his capabilities, the conditions of the terrain, visibility, the snow and the signage.

20. INFORMATION ON THE PROCESSING OF PERSONAL DATA.

Pursuant to art. 13 on privacy Legislative Decree no. 196/03 we inform you that lift pass Livigno Association collects and processes information in its files / paper personal data and that they are used and processed either directly or through external entities for management purposes-istrative am.The data controller is the lift pass Livigno Association with headquarters in Via Plan 245 / Livigno (SO), which is required to provide the following information regarding the use of personal data:

20.1. Source and nature of the personal data

Personal data are usually collected at the time of sale of the title name of transport (eg cards at reduced rates, hourly, seasonal station, etc..) That can possibly be acquired at the time of passage through the turnstiles and are shooting processed in accordance with Legislative Decree no. 196/03 and the privacy obligations that have always guided the activities of the Association. It may happen that acquiring the photograph to be affixed on the ticket, where required, and, more generally, in the fulfillment of the obligations arising from the contract of carriage, the Association is in possession of data that the Law defines as "sensitive", ie those which may possibly be inferred, inter alia, the racial and ethnic origin and health status. Users should be aware that the transfer of personal data, including sensitive data, and when requested to those of their older family members, is entirely optional. However, the refusal to provide some data, so they needed to fulfill obligations relating to the management of the contractual relationship, may make it impossible to execute the appropriate above-mentioned report.

20.2. Mode of the data processing

In relation to the purposes set out in paragraph 20.3, the processing of personal data takes place using manual, computerized, ITC and photo shoots with logic strictly related to the purposes of paragraph 20.3 and, anyway, in order to ensure the security and confidentiality of data themselves.

It should be noted that the media on which they are loaded transport documents using RFID technology (Radio Frequency Identification) which, through connected systems, allows you to record the steps to the turnstiles without the persons become active in this regard. The use of this technology allows the company to rebuild its done daily by the owner of the shipping document and is instrumental in achieving some legitimate aims of the Association, as specified in paragraph 20. 3 points c), d) and f).The data on the path are not stored in anonymous or aggregated form for a period of approximately 18 months. It is also noted that the Association can verify the correspondence between the owner of the transport document and the holder of the same, by comparing the photograph loaded on the support and one taken by special cameras on the transition to the turnstile.

20.3. Purposes for which the data are intended

The acquisition and processing of personal data such as name, surname, address, date of birth, photograph, phone number, are processed within the normal activity of the Association, for the following purposes:

- a) the conclusion of the contract, including the verification of the conditions required for obtaining preferential tariff conditions;
- b) issuance of the transport document valid for access to the ski resort and the activation of any insurance coverage to the same matched;
- c) regular execution of the shipping service (substitution and disqualification of the transport document in the event of theft or loss; reconstruction by processing the recorded data with RFID technologies, the path of a transport document to provide guidance to the search for missing persons , to facilitate checks on the regularity of the service, and to investigate any complaints by customers);
- d) contrast of fraudulent use of tickets and the use of the service. In this regard it is noted that to allow an accurate check on the proper use of the transport document, the photograph provided by the user is scanned and displayed on both the medium on which the transport document is loaded, and information systems located at the turnstiles the facilities;
- e) compliance with legal obligations, such as the issuance and registration of invoices,

activities of first aid, etc..;

f) economic management, statistical analysis operations (reconstruction by processing the recorded data with RFID technology and made anonymously, traffic flow and utilization, rationalization of service and revenue-sharing with other ski or partners basis of trade agreements, etc.);

g) information on promotional activities and events organized by the Company for the benefit of its customers.

The provision of data necessary to achieve the purposes referred to in point e) is mandatory and your refusal to answer about would make it impossible for the Association to fulfill specific legal obligations and consequently to manage relationships with 'users.

The provision of data necessary to achieve the purposes referred to in points a), b), c), d), f) and g) is optional, but a refusal to provide about the purposes referred to in points a) , b), c), d) and f) would result in the inability to perform the services required, while, in case of refusal as to the purpose of paragraph g), the Association could not inform its customers about the promotional activities and initiatives organized.

20.4. Categories of subjects to whom the data may be communicated

To carry out certain activities related to the purposes of the processing of personal data as specified above, the holder will also appeal to external parties, namely:

- a) banks and financial institutions for the management of payments;
- b) studies of professional legal and tax advice, for purposes strictly connected the conduct of business of the holder;
- c) a management company of cableways or business partners;
- d) a management company of information systems;
- e) subsidiaries or affiliates;
- f) insurance companies;
- g) ASL, Italian Red Cross and relief societies.

The subjects belonging to the categories to which the data can be communicated, will use the same as the "Holders" under the law, in complete independence, being unrelated to the original data processing carried out by the Company.

20.5. Persons who may become aware of the personal data

Personal Data may be aware the Association staff in charge of its management.

20.6. Transfer of data abroad

The data provided may, subject always to the purposes and in the manner indicated, be transferred outside of the national territory within the EU and to third countries to the Union.

20.7. Rights of the persons concerned

Finally we inform you that Article. 7 of the Decree grants the parties concerned specific rights. In particular, interested parties may obtain, from the confirmation of the existence or otherwise of their personal data and that such data be made available in an intelligible form. Interested parties may also request to know the origin of the data and the logic and purposes upon which the treatment, to obtain the cancellation, transformation into anonymous form or blocking of data processed in violation of the law and updating, rectification or, where interested therein, integration of data and to oppose, for legitimate reasons, the treatment itself.