



## REGULATIONS – WINTER SEASON 2023/2024

The purchase and the consequent possession of the ticket involves the knowledge and the complete acceptance of these ticket Regulations, shown at all cashiers and on the website [www.skipasslivigno.com](http://www.skipasslivigno.com)

1. The starting and end date of the season is established by the Association according to the weather conditions, to the ski run status and their snow making, to the technical demands of lifts. Of course any kind of ticket expires at the end of the season for which it has been issued.
2. The operation times of lifts are established by the Companies and broadcast through communication posted at lift stations. The opening times may be modified during the day due to technical, service or safety demands, or to circumstances beyond anyone's control, nevertheless it doesn't represent a reason to claim the reimbursement of the lift pass.
3. All tickets issued are valid in the opening days and according to the operation times as quoted in point 2) and are subject to the " Travellers' Instructions" settled by each Company. Livigno and Alta Valtellina season passes are valid from the opening day till the closure of the skiing season as fixed by the Association. Lombardia season tickets are valid from 2 December 2023 till 1 May 2024.
4. The ticket rules refer explicitly to the public price lists which are an essential part of these Regulations.
5. The ski pass represents the only suitable document to prove the conclusion of the contract between the lift company and the user who will have to pay the amount equivalent to the route covered, if found without the ticket by the personnel in charge. The purchase of the ticket entitles the owner to use the lifts for the sections specified during the days of validity and according to the turnout of travellers at the lift departure. The customer must verify upon delivery that the lift pass meets all his requirements. It is not possible to change or extend the length of the ticket after its activation. As for the multi-day passes, starting from 6 days, it is possible to buy a one-day extension at a favourable price.
6. In order to receive some kinds of ski pass (seniors, juniors, children, youth, etc.) it is necessary to produce valid identification cards (self-certifications are not accepted), and, if requested, to allow the photo shot of the uncovered face so that the entitled person is easily recognizable. By purchasing the lift pass, before the issuing of the ticket, the user must advise the cashier about one's right to the discount by showing the documents proving the qualification for the preferential treatment. It's also required the presence of the recipient of the discount. The above-mentioned documentation can also be requested by the personnel in charge with the lift control or by supervisors of Skipass Association.
7. After the first use the travel documents can in no way be replaced and/or refunded. The partial refund of the ticket is possible only in case of a ski accident upon presentation of a medical report by the Emergency Room which proves the inability to go on skiing. The lift pass is refunded from the day after its return, according to a specific table developed by the Association. The season cards can be reimbursed by calculating the weeks passed from the first usage, deducting 30% for the first week and the following ones in a proportional way. It's not possible to refund the ticket to relatives or companions of the injured person. In all other cases, including personal reasons, and/or illness, no refund is granted.
8. For the electronic device (keycard) on which the lift pass is stored the user has to pay an additional deposit of 5 Eur, which can be refunded by returning the device at any skipass office and lift station within the end of the season for which it has been issued. Only the undamaged, functioning and well-kept keycards can be refunded. If not returned, the device can be used by the customer for the following seasons, except in cases of technological adjustments which can make it unusable.
9. The device or ticket are to be shown at any requirements by the personnel in charge with the control (Police, Carabinieri, Companies' supervisors, Skipass Association employees and lift operators) who must be able to verify the validity and the regular possession. Throughout the control the same papers as those produced for reduced ticket issuance can be requested in order to prove the necessary qualifications.
10. The ski pass is strictly personal: the borrowing, the temporary transfer, or any misuse or abuse, entails the deactivation of the ticket that can be cancelled upon payment of the expected fine, from



50,00€ to 400,00€ according to the seriousness of the violation; after continued infractions the ticket will be immediately and definitively deactivated with the demand for damages and the possible legal protection during the hearings, in accordance with the law in force and D.P.R. 11/07/1980, no. 753.

11. The point cards can be used by more people and the remaining unused points are refundable.
12. The ski passes, with exception for season cards and 10 non-successive days, and points, are valid for consecutive days.
13. For multi-day passes up to 14 consecutive days valid between different periods, you pay the rate where the majority of days falls, while by equal days you pay the highest rate. For multi-day passes from 15 consecutive days with validity between different seasons, the price is established by the average daily values of each period.
14. In case of loss or breakage due to the user, this one has to supply all the necessary data to identify the lift pass owned (number of device or lift pass code, identification data of the card-holder, issue date) and the Association is bound to cancel the ski pass and issue a new one for the applicant who will have to pay 5€ for the keycard deposit and an additional sum of 20€ as reimbursement of expenses for cancellation and new issue of the ski pass.
15. The rates are generally applied for the whole season. The Association reserves the right to adjust the rates or the rules over the season if fiscal changes or other deciding factors should occur.
16. Special rates and facilitations: the tickets with favourable prices are strictly personal; it follows that the purchase of the ski pass must be made only by the card holder equipped with an ID card.
  - a. **Baby:** (from 1 day and season) children born after 01/01/2016 receive a strictly personal and non-transferable free ticket, with the same length as that of the adult companion. For lift passes valid half day, junior rates are applied. Children up to 8 years who are not coupled with an adult will pay junior rates. The offer cannot be combined with group discount, family package, senior rate, or other promotions.
  - b. **Juniors** born after 01/01/2008, **Youth** born between 1999 and 2007, and **Seniors** born before 31/12/1959.
  - c. **Disabled people:** upon submission of disability certificate (min. 50%) they receive a 30% discount on public rates.
  - d. **One4Family:** parents with children up to 3 years (born after 01/01/2019) can purchase a single card of minimum 6 days that can be transferred between them at an increased price of 20% on the public rate. It cannot be combined with other offers nor be valid on seasonal tickets.
  - e. **Pre-established groups:** (excluded the period from 23/12/23 to 07/01/24) upon production of a name list with dates of birth of juniors and seniors ("babies" do not make up the numbers, but receive free ticket only if the adult pays full price) a 5% discount is granted to groups from min. 20 up to 50 people. With more than 50 paying people, in addition to the 5% discount a free ticket of the same length is handed over to the tour leader who is responsible for the total payment and collection of passes. No one else can collect group tickets on its own.
17. The lift Companies reserve the right to decide on the opening or closure of the slopes in their final opinion, without affecting the price of tickets. It is not guaranteed the operation of each lift nor the possibility of skiing on all slopes. Lifts and slopes are open to the public as per business programme prearranged by the Association.
18. For implementation of Law No. 363 of 24 December 2003, Art. 8, the slope users under 14 years are compelled to wear a suitable safety helmet.
19. The use of ski slopes is subject to the Regional Law No. 26 of 1 October 2014, to the Regional Rules No. 5 of 29 September 2017, with reference to the behaviour regulations of L.R. 363/2003, and to the contract for the usage of ski areas in Region Lombardia, which is clearly visible in all ticket offices of the resort, keeping always in mind that the user is skiing at his own risk and must adjust the speed according to his skills, to the terrain conditions, the visibility, the snow conditions and to the signs.
20. The online-purchased ski pass is non-refundable under any circumstances.